

I need help opening a .zip file!

If you've downloaded the file to your computer but are having trouble opening it, you may see one of the messages below or get an error when trying to open it.

- **"Path too long"** — The complete filename, including its location in your system, is too long. This is probably because there are nested folders in the ZIP. Try extracting it to a new folder on your desktop, instead of in your system folders. You can move the folder later.
- **"The destination file could not be created"** — This message can occur when the ZIP file is in a protected area. Try moving the ZIP file into one of your user profile folders, such as "Downloads" or "Documents," before extracting it. If that doesn't work, the ZIP file may be corrupted, or may have strong compression that Windows cannot open.
- **The compressed (zipped) folder and files within are empty:** This message can appear when the default ZIP file isn't extracted and isn't opening with default Windows software.

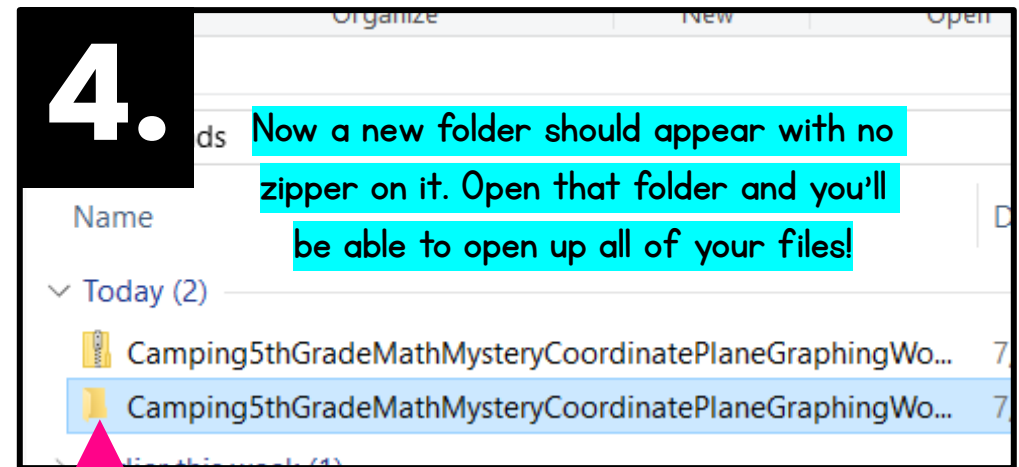
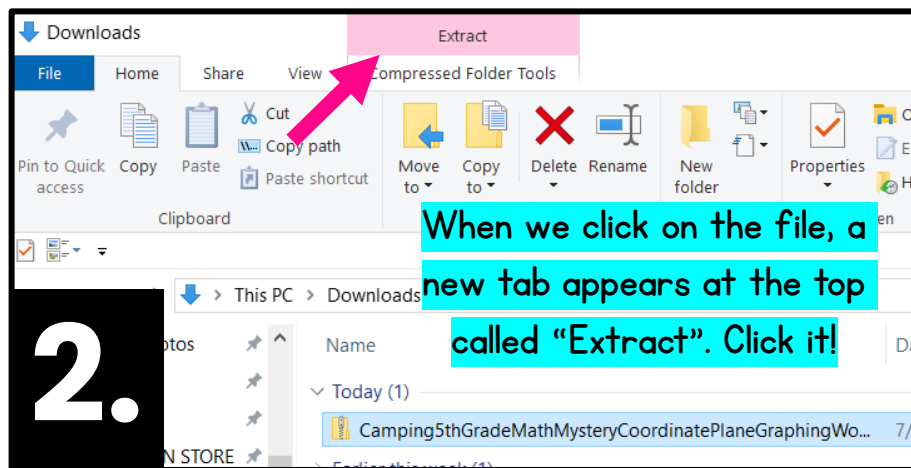
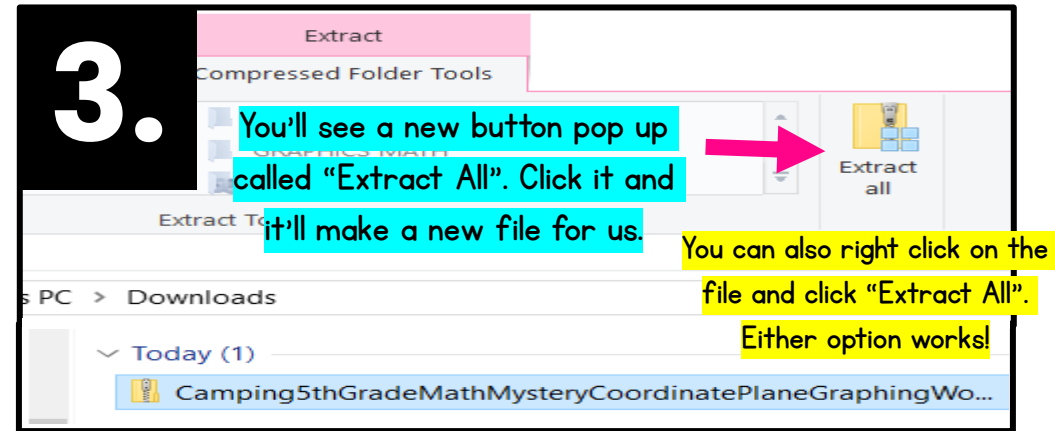
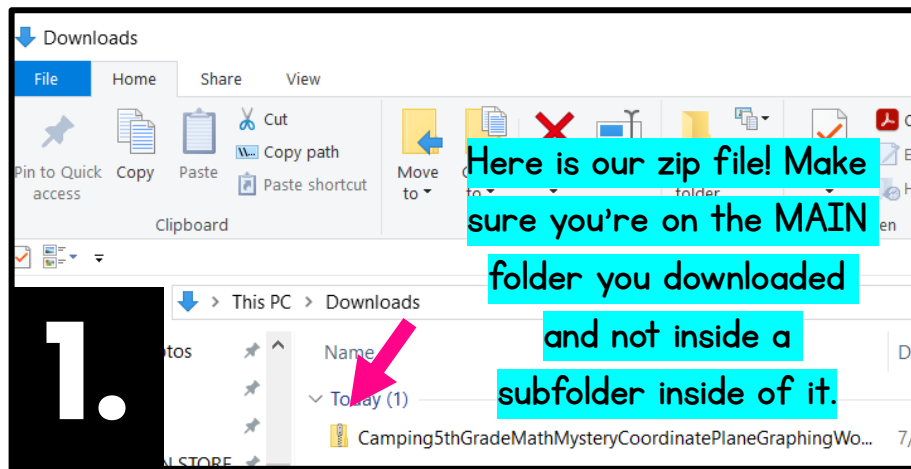
**Here's how to
solve it!**

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Extract the Files!

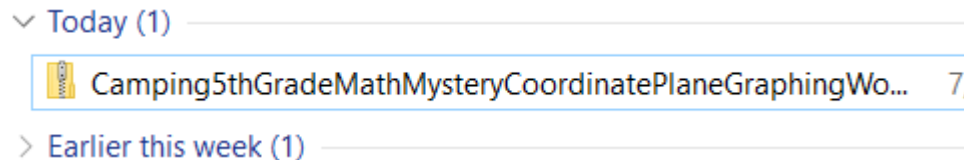
Do you see how the folder appears “zipped” in your downloads? We’ll need to “unzip” it before trying to open up the files inside. It’s super easy, don’t worry!



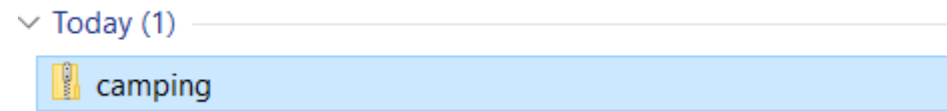
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Other Tips!

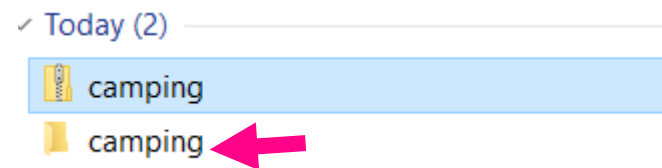
If you're getting an error message letting you know the file name is too long, simply right click and rename it before you extract the files.



1. Right click and rename to a short word.



2. Go through the extract process on previous page.



3. Open up the unzipped folder and you're ready to print!

Still having trouble? Try renaming it AND moving it to your desktop before extracting the ZIP file. You can also reach out at lindsaythelifetimelearner@gmail.com.

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Tip for Non-Windows Users:

MAC:

Double-click the unopened ZIP — the file should extract automatically. If that doesn't work, hold down the control key and click the ZIP file icon. Choose "Open With" and then select "Archive Utility." The utility will extract the ZIP files, and you can find them in the same folder where you downloaded them.

CHROMEBOOK

1. Double-click on the ZIP file, or right-click and choose "Extract all."
2. You'll notice that the ZIP file has been mounted and is located in your file manager alongside your Downloads folder, Google Drive account, and any other services you mounted.
3. To extract the files from your archive, open a new file manager window, browse to or create a folder for the files, and then drag everything from one window to the other.
4. This will extract those files out of the ZIP archive and make them accessible for you.